

R-2 ELECTRIC INC.

PRIVACY POLICY

Website: www.r-2electric.com

Oklahoma Electrical Contractor License #: 093672

Effective Date: September 9, 2026

Last Updated: September 9, 2026

R-2 Electric Inc. respects your privacy and is committed to protecting the personal information you provide to us.

This Privacy Policy explains how we collect, use, disclose, and protect information when you visit www.r-2electric.com, contact us, request an estimate, schedule electrical services, communicate with us, or otherwise interact with R-2 Electric.

By using our website or providing information to us, you acknowledge the practices described in this Privacy Policy.

1. INFORMATION WE COLLECT

We may collect personal information that you voluntarily provide to us, including:

- First and last name;
- Telephone number;
- Email address;
- Home, business, billing, or service address;
- Information submitted through our website contact or estimate forms;
- Information contained in emails, text messages, telephone calls, or other communications with us;
- Details regarding your property, electrical system, requested services, or project;
- Estimates, proposals, invoices, contracts, payment records, and transaction information;
- Photographs or documentation related to electrical work or property conditions;
- Warranty and service history; and
- Any other information you voluntarily provide to R-2 Electric.

We ask that you not send highly sensitive information through ordinary website forms or email unless it is necessary for the applicable transaction.

2. INFORMATION COLLECTED AUTOMATICALLY

When you visit our website, certain information may be collected automatically by our website platform, hosting provider, analytics services, or similar technologies.

This information may include:

- Internet Protocol (IP) address;
- Browser type;
- Device type;
- Operating system;
- Pages viewed;
- Date and time of visits;
- Referring website;
- General geographic information derived from an IP address; and
- Information collected through cookies and similar technologies.

We may use this information to operate, maintain, secure, and improve our website and understand how visitors use it.

3. HOW WE USE YOUR INFORMATION

R-2 Electric may use personal information to:

- Respond to questions and inquiries;
- Provide estimates and quotes;
- Schedule appointments;
- Provide residential, commercial, and industrial electrical services;
- Communicate regarding scheduled or completed work;
- Prepare and manage estimates, contracts, work orders, change orders, and invoices;
- Process and maintain payment and transaction records;
- Obtain permits and coordinate inspections when necessary;
- Communicate with utility companies, inspectors, suppliers, manufacturers, or other parties involved in providing requested services;
- Administer our workmanship warranty;
- Maintain customer and project records;
- Provide customer service;
- Send appointment confirmations, scheduling information, service notifications, and other transactional communications;
- Improve our services and website;
- Protect our customers, employees, property, website, and business;
- Prevent fraud, misuse, or unlawful activity;
- Collect amounts owed to R-2 Electric;
- Comply with applicable laws, regulations, court orders, and legal obligations; and
- Establish, exercise, or defend legal claims.

4. TEXT MESSAGES & ELECTRONIC COMMUNICATIONS

If you provide R-2 Electric with your telephone number or email address, we may use that information to communicate with you regarding estimates, appointments, scheduling, projects, invoices, warranty matters, customer-service issues, and other communications related to your relationship with R-2 Electric.

Where required by applicable law, marketing or promotional text messages or emails will be sent only with appropriate consent.

Consent to receive marketing communications is not a condition of purchasing electrical services from R-2 Electric.

You may request that promotional communications stop at any time using the instructions provided in the communication or by contacting R-2 Electric.

Transactional or service-related communications may still be sent when reasonably necessary to complete or administer services you requested.

5. COOKIES & SIMILAR TECHNOLOGIES

Our website or third-party services used by our website may use cookies, pixels, analytics tools, or similar technologies.

These technologies may be used to:

- Make the website function properly;
- Remember certain preferences;
- Understand website traffic and usage;
- Improve website performance;
- Detect security problems; and
- Measure the effectiveness of advertising or marketing, when applicable.

Your browser may allow you to block, limit, or delete cookies. Disabling certain cookies may affect the functionality of some website features.

6. HOW WE SHARE INFORMATION

R-2 Electric does not sell personal information for money.

We may disclose information when reasonably necessary to operate our business or provide requested services, including to:

- Employees and authorized representatives of R-2 Electric;
- Subcontractors when necessary to complete authorized work;
- Website hosting and technology providers;
- Scheduling, customer-management, accounting, invoicing, and payment-processing providers;
- Banks and payment processors;
- Suppliers and manufacturers;
- Inspectors, permitting authorities, and governmental agencies;
- Utility companies;
- Financing or warranty providers when requested or authorized by the customer;
- Insurance companies, attorneys, accountants, collection agencies, or professional advisers;
- Law enforcement or governmental authorities when legally required; and

- Other service providers assisting R-2 Electric with legitimate business operations.

These parties may receive only the information reasonably necessary for the applicable purpose.

7. PAYMENT INFORMATION

If you make a payment to R-2 Electric, payment information may be processed by a bank, credit-card processor, financing company, or other third-party payment provider.

R-2 Electric may maintain transaction records such as amounts paid, payment dates, invoice numbers, and payment status.

Payment processors and financial institutions may maintain additional payment information according to their own privacy policies and legal requirements.

8. THIRD-PARTY FINANCING & WARRANTY SERVICES

R-2 Electric may provide customers access to third-party financing, warranty, payment, or other services.

If you choose to use a third-party service, information you provide directly to that company is governed by that company's privacy policy and terms.

R-2 Electric is not responsible for the independent privacy practices of third-party companies.

9. SOCIAL MEDIA & THIRD-PARTY WEBSITES

Our website may contain links to social-media platforms or other third-party websites.

When you leave the R-2 Electric website or interact with a third-party service, that company's privacy policy and terms may apply.

R-2 Electric does not control the privacy practices of independent third-party websites or platforms.

10. PHOTOGRAPHS & PROJECT DOCUMENTATION

R-2 Electric may photograph or otherwise document electrical equipment, installations, job-site conditions, completed work, or other project-related information for purposes such as:

- Project records;
- Estimates;
- Warranty documentation;
- Safety;
- Training;
- Insurance;
- Code or inspection documentation;
- Customer communications; and
- Verification of completed work.

Identifiable customer information or property photographs will not be publicly used for advertising or marketing except as permitted by applicable law and subject to any permissions required.

11. DATA SECURITY

R-2 Electric takes reasonable administrative, technical, and physical measures designed to protect personal information from unauthorized access, disclosure, alteration, misuse, or destruction.

However, no website, electronic communication, storage system, or method of transmitting information over the internet can be guaranteed to be completely secure.

Customers should use caution when transmitting sensitive information through email, text messages, or website forms.

12. DATA RETENTION

R-2 Electric may retain personal information for as long as reasonably necessary to:

- Provide services;
- Maintain customer and project records;
- Administer warranties;
- Maintain accounting and tax records;
- Resolve disputes;
- Collect outstanding balances;
- Meet insurance requirements;
- Establish or defend legal claims; and
- Comply with applicable legal or regulatory requirements.

Information that is no longer reasonably necessary may be deleted, anonymized, or securely disposed of in accordance with our business practices and applicable law.

13. CHILDREN'S PRIVACY

R-2 Electric's website and electrical services are intended for adults and are not directed toward children under 13.

We do not knowingly seek to collect personal information online directly from children under 13.

If we learn that personal information from a child under 13 has been submitted to us without appropriate authorization, we will take reasonable steps to address the information as required by applicable law.

14. YOUR PRIVACY REQUESTS

You may contact R-2 Electric to request information about personal information we maintain about you or to request that inaccurate information be corrected or that certain information be deleted.

Some information may need to be retained for legitimate business or legal purposes, including:

- Existing contracts;
- Completed electrical work;
- Warranty records;
- Accounting and tax requirements;
- Unpaid balances;
- Insurance requirements;
- Safety records; or
- Legal claims.

We may take reasonable steps to verify the identity and authority of a person making a privacy request before acting upon it.

Additional privacy rights may apply depending upon your state of residence and applicable law.

15. DO NOT SELL OR SHARE REQUESTS

R-2 Electric does not sell customer personal information for money.

If our data practices change or applicable privacy law provides you with additional rights concerning the sale, sharing, targeted advertising, or processing of personal information, R-2 Electric will honor applicable rights as required by law.

16. LEGAL DISCLOSURES

R-2 Electric may disclose personal information when we reasonably believe disclosure is necessary to:

- Comply with applicable law;
- Respond to a subpoena, court order, warrant, or other lawful process;
- Cooperate with governmental or law-enforcement authorities;
- Protect the rights, property, or safety of R-2 Electric, our customers, employees, or others;
- Investigate suspected fraud or unlawful activity;
- Enforce our agreements;
- Collect unpaid accounts; or
- Establish, exercise, or defend legal claims.

17. BUSINESS TRANSFERS

If R-2 Electric is involved in a merger, acquisition, reorganization, financing, sale of assets, or transfer of some or all of the business, information maintained by R-2 Electric may be transferred as part of that transaction, subject to applicable law.

18. CHANGES TO THIS PRIVACY POLICY

R-2 Electric may update this Privacy Policy from time to time to reflect changes in our business practices, website, technology, services, or applicable law.

When changes are made, the "Last Updated" date at the beginning of this Privacy Policy will be revised.

We encourage website visitors and customers to periodically review this Privacy Policy.

19. CONTACT R-2 ELECTRIC

Questions, concerns, or requests regarding this Privacy Policy or R-2 Electric's privacy practices may be directed to:

R-2 Electric Inc.

P.O. Box 168

Newalla, Oklahoma 74857

Phone: 405-831-0425

Email: ron.allred@r-2electric.com

Website: www.r-2electric.com

Oklahoma Electrical Contractor License #: 093672

R-2 ELECTRIC INC.

Residential • Commercial • Industrial Electrical Services

Licensed • Bonded • Insured

www.r-2electric.com

"Sparking joy in every connection."