

R-2 ELECTRIC INC.

TERMS & CONDITIONS

Website: www.r-2electric.com

Licensed • Bonded • Insured

Oklahoma Electrical Contractor License #: 093672

Effective Date: September 9, 2026

These Terms and Conditions apply to electrical services, repairs, installations, troubleshooting, inspections, estimates, projects, and other work performed by R-2 Electric Inc.. By approving an estimate, signing a proposal or work order, authorizing work electronically or verbally, or permitting R-2 Electric to begin Work, the customer agrees to these Terms.

1. SCOPE OF WORK

R-2 Electric will perform only the Work specifically described in the approved estimate, proposal, work order, or written change order.

Any labor, materials, repairs, modifications, code corrections, concealed conditions, or additional work not specifically included in the original scope will be considered additional Work and may result in additional charges.

Unless specifically stated in writing, estimates do not include drywall repair, painting, carpentry, roofing, landscaping, excavation restoration, concrete repair, finish work, or other work outside the electrical trade.

2. ESTIMATES & PRICING

Estimates are based upon conditions reasonably visible or known at the time the estimate is prepared.

Conditions that are concealed, inaccessible, unknown, incorrectly represented, or discovered after Work begins may require additional labor, materials, equipment, or modifications.

If additional Work is necessary, R-2 Electric will make reasonable efforts to notify the Customer before proceeding when practical.

Pricing is subject to change when the Customer changes the requested scope of Work or when unforeseen conditions materially affect the project.

3. PAYMENT TERMS

Payment is due according to the payment schedule shown on the estimate, proposal, invoice, or work order.

Unless otherwise agreed to in writing, all remaining balances are due immediately upon substantial completion of the Work.

For certain projects, R-2 Electric may require deposits, progress payments, material payments, or full payment before scheduling or beginning Work.

Customer agrees not to withhold payment for minor incomplete items that do not prevent the electrical system or completed portion of the project from being safely used for its intended purpose.

Any disputed charge should be reported to R-2 Electric promptly so the matter can be reviewed.

Returned checks, reversed payments, chargebacks, collection expenses, and other payment-related costs may be charged to the Customer to the extent permitted by applicable law.

4. PAST-DUE ACCOUNTS

Invoices not paid when due are considered past due.

R-2 Electric reserves the right to suspend or discontinue Work on accounts with overdue balances.

To the extent permitted by Oklahoma law, the Customer may be responsible for reasonable costs incurred by R-2 Electric in collecting unpaid amounts, including collection costs, court costs, lien-related expenses, and reasonable attorney fees where legally recoverable.

Nothing in these Terms waives any mechanic's lien, materialman's lien, collection, contractual, or other legal rights available to R-2 Electric under applicable law.

5. CUSTOMER AUTHORIZATION

The Customer represents that they are the property owner or have authority from the property owner to authorize the Work.

Customer authorizes R-2 Electric and its employees, subcontractors, and authorized representatives to enter the property as reasonably necessary to perform the approved Work.

6. ACCESS TO WORK AREA

Customer is responsible for providing reasonable and safe access to electrical panels, equipment, attics, crawlspaces, rooms, buildings, gates, and other areas necessary to perform the Work.

Customer should remove or protect valuables, furniture, personal property, vehicles, animals, and other items that could interfere with the Work.

Additional charges may apply when access problems or site conditions cause delays or require additional labor.

7. POWER INTERRUPTIONS

Electrical Work may require temporary interruption of electrical service.

Customer acknowledges that R-2 Electric is not responsible for ordinary consequences of an authorized or reasonably necessary power interruption, including resetting clocks, electronics, appliances, internet equipment, security systems, smart-home devices, or similar equipment.

Customers are responsible for protecting sensitive electronics, computers, medical equipment, refrigerated products, data, and other items that could be affected by a power interruption.

8. EXISTING & CONCEALED CONDITIONS

R-2 Electric is not responsible for pre-existing defects or unsafe conditions that were not caused by R-2 Electric.

Examples may include deteriorated wiring, improper previous installations, damaged conductors, overloaded circuits, defective equipment, water intrusion, structural problems, inaccessible wiring, improperly grounded systems, hidden junctions, code violations, or other concealed conditions.

If such conditions are discovered, R-2 Electric may stop Work until the condition can be evaluated and any necessary additional Work is approved.

9. TROUBLESHOOTING & DIAGNOSTIC WORK

Electrical troubleshooting involves a process of testing and eliminating possible causes of a problem.

Payment for diagnostic or troubleshooting services compensates R-2 Electric for the time, knowledge, testing, equipment, and labor used to investigate the problem and does not guarantee that every issue can be identified or permanently corrected within a specific amount of diagnostic time.

Additional authorization may be required for repairs identified during troubleshooting.

10. CODE COMPLIANCE

R-2 Electric intends to perform its Work in accordance with applicable electrical requirements and codes governing the contracted Work.

Existing portions of an electrical system outside the contracted scope are not automatically included in the project.

If an inspector, utility company, authority having jurisdiction, or applicable code requirement requires additional Work beyond the original scope, such Work may constitute an additional charge unless specifically included in the original agreement.

11. PERMITS & INSPECTIONS

Permits and inspections will be obtained when required and when included in the agreed scope of Work.

Permit, inspection, utility, engineering, or governmental fees may be charged separately unless the estimate specifically states that they are included.

Scheduling and approval of inspections or utility work are controlled by the applicable governmental agency or utility provider. R-2 Electric is not responsible for delays outside its reasonable control.

12. MATERIALS & EQUIPMENT

R-2 Electric may use materials and equipment that are reasonably equivalent to those specified when the originally contemplated product is unavailable, discontinued, delayed, or otherwise impractical to obtain, unless the Customer and R-2 Electric agree otherwise.

Manufacturer warranties are provided by the applicable manufacturer and remain subject to the manufacturer's terms and conditions.

13. CUSTOMER-SUPPLIED MATERIALS

R-2 Electric does not warrant Customer-supplied equipment, fixtures, devices, materials, or components.

Additional labor required because Customer-supplied materials are defective, incomplete, incompatible, incorrectly sized, missing parts, or otherwise unsuitable may result in additional charges.

14. 10-YEAR WORKMANSHIP WARRANTY

Unless otherwise stated in writing, R-2 Electric provides a **10-year workmanship warranty** on qualifying Work performed by R-2 Electric.

This warranty applies to defects directly resulting from R-2 Electric's workmanship.

The workmanship warranty does not cover:

- Manufacturer defects or product failures;
- Customer-supplied materials or equipment;
- Normal wear and tear;
- Damage caused by misuse, abuse, neglect, accidents, pests, water, fire, lightning, power surges, utility problems, weather, acts of nature, or other outside causes;
- Work that has been altered, repaired, modified, or tampered with by another person or contractor;
- Pre-existing conditions or portions of the electrical system outside R-2 Electric's contracted scope; or
- Problems unrelated to R-2 Electric's workmanship.

Warranty claims must be reported to R-2 Electric and R-2 Electric must be given a reasonable opportunity to inspect and, when covered, correct the workmanship issue.

15. SCHEDULING & COMPLETION DATES

R-2 Electric will make reasonable efforts to meet scheduled dates and estimated completion times. Scheduling and completion dates are estimates unless specifically guaranteed in writing.

R-2 Electric is not responsible for reasonable delays caused by weather, inspections, utilities, material shortages, supplier delays, emergencies, concealed conditions, change orders, access problems, labor availability, governmental action, or circumstances outside R-2 Electric's reasonable control.

16. CANCELLATIONS & RESCHEDULING

Customers should notify R-2 Electric as soon as possible if Work must be cancelled or rescheduled.

The Customer may be responsible for non-refundable special-order materials, permit expenses, restocking fees, mobilization costs, or other expenses already incurred for the project, to the extent permitted by law.

Any statutory cancellation rights applicable to a particular transaction remain unaffected by this provision.

17. CHANGE ORDERS

Changes requested after an estimate or proposal has been accepted may require a written or electronic change order and additional payment.

Change orders may affect both the total project price and estimated completion date.

Authorization by text message, email, electronic approval, signature, or other documented authorization may constitute approval of additional Work and associated charges.

18. PROPERTY DAMAGE

R-2 Electric will exercise reasonable care while performing Work.

Electrical installations sometimes require drilling, cutting, accessing walls or ceilings, removing equipment, excavating, or otherwise accessing concealed electrical components.

R-2 Electric is not responsible for unavoidable or reasonably necessary cosmetic disturbance resulting from properly performing the authorized Work.

Any specific repair or restoration obligations will be determined by the agreed scope of Work.

19. OWNER-PROVIDED INFORMATION

R-2 Electric may rely upon information provided by the Customer concerning property lines, underground utilities, privately installed wiring, equipment locations, plans, specifications, and existing systems.

Customer is responsible for informing R-2 Electric about known hazards or unusual conditions at the property.

20. PHOTOGRAPHS & DOCUMENTATION

R-2 Electric may photograph or otherwise document Work before, during, and after completion for internal records, warranty documentation, safety, training, insurance, and project verification.

Any use of identifiable Customer information or property photographs for public advertising or marketing will be subject to applicable law and any separate permissions required.

21. THIRD-PARTY SERVICES

R-2 Electric is not responsible for the actions, delays, requirements, outages, or decisions of utility companies, inspectors, governmental agencies, manufacturers, financing providers, warranty companies, or other independent third parties.

22. SAFETY

R-2 Electric reserves the right to stop or refuse Work when site conditions are unsafe, unlawful, hazardous, or materially different from those reasonably anticipated.

Customers, occupants, children, pets, and unauthorized persons should remain clear of active work areas.

23. LIMITATION TO CONTRACTED WORK

Completion of the contracted Work does not constitute an inspection, certification, or warranty of the entire electrical system unless a complete electrical inspection is specifically included in the scope.

R-2 Electric is responsible only for Work actually performed by R-2 Electric and any obligations expressly provided under these Terms or the applicable written agreement.

24. RIGHT TO CORRECT WORK

If the Customer believes R-2 Electric's Work is defective, the Customer agrees to promptly notify R-2 Electric and provide a reasonable opportunity for R-2 Electric to inspect the alleged problem and, if covered by R-2 Electric's obligations, correct it.

Except in an emergency or where otherwise required by law, Customer should not authorize another contractor to alter the disputed Work before R-2 Electric has been provided a reasonable opportunity to inspect it.

25. GOVERNING LAW

These Terms and any agreement for Work performed by R-2 Electric shall be governed by the laws of the State of Oklahoma, except where applicable federal law controls.

Any provision determined to be invalid or unenforceable shall be modified or severed only to the extent necessary, and the remaining provisions shall remain in effect.

26. ENTIRE AGREEMENT

The approved estimate, proposal, work order, authorized change orders, and these Terms constitute the agreement between R-2 Electric and the Customer regarding the Work.

Any modification to the agreement must be authorized by R-2 Electric.

27. ELECTRONIC COMMUNICATIONS & APPROVAL

Customer agrees that estimates, invoices, contracts, change orders, notices, approvals, and other project communications may be provided electronically.

Electronic signatures and documented electronic approvals may be treated as authorization to the extent permitted by applicable law.

28. CUSTOMER ACCEPTANCE

By signing or electronically approving an estimate, proposal, work order, or other authorization—or by authorizing R-2 Electric to proceed with Work—the Customer acknowledges that they have had an opportunity to review and agree to these Terms and Conditions.

R-2 ELECTRIC INC.

Residential • Commercial • Industrial Electrical Services

Licensed • Bonded • Insured

www.r-2electric.com

“Sparking joy in every connection.”

Customer Name: _____

Service Address: _____

Customer Signature: _____

Date: _____

Estimate / Invoice #: _____